USE POINTS AT AUTH FALCON (R6)

INFORMATION ARCHITECTURE & CONCEPT WIREFRAMES

iOS

VERSION 4 . OCTOBER 29, 2013

USE POINTS AT AUTH – R6 – IA MAP

OUTSIDE APP   INSIDE APP

(X1) **MYCA Login**

(A1) **Main View Error Modal**

(A2) **Main View (Card Home)**

SEGMENTED VIEW

(B) **Use Points All Eligible Categories**

(C) **Use Points History (Processing & Completed)**

If error exists, and not "cleared" from view by User

(E) amex
Post-Auth Push Notifications

MYCA LOGIN

MYCA LOGIN

(C1) **Use Points Error (Subview)**

MYCA LOGIN

(D) amex
Use Points Error Notifications

(B1) **Use Points Single Category**

(D2) **Transaction-specific Error (Try Again)**

MYCA LOGIN

(B2) **Use Points Individual Transaction**

(B3) **Individual Use Points T & C Accept**

(B4) **Individual Use Points Confirm**

Legend

- ■ (grey) App System
- ■ (green) Post Auth Push Notifications
- ■ (orange) Use Points Error
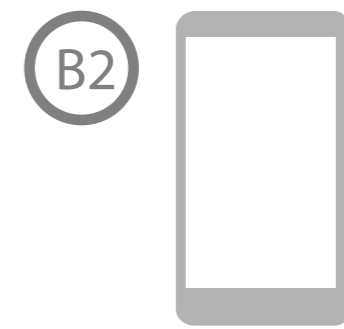
POST AUTH PUSHES: LANGUAGE

1 Post-Auth Use Points for **Immediate Use Points**

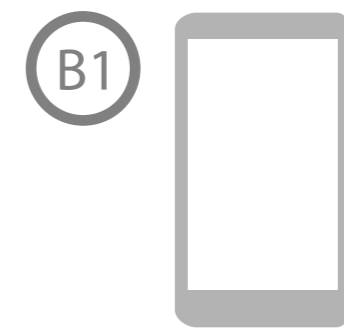| amex icon | You can use points in the Amex app to cover the purchase you just made and others like it. |

B2

Use Points
Individual Transaction

2 Post-Auth Use Points for **Multiple Eligible in Category**

| amex icon | You have ## recent <entertain-ment> purchases that you can cover using points the Amex app. |

B1

Use Points
Single Category

ERROR MESSSAGING PUSHES

1 No Submission Post-Auth
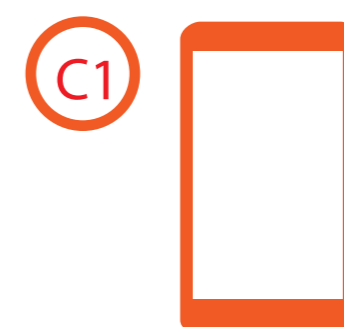
2 Submission is different from Auth (price mismatch)

3 Price discount expired

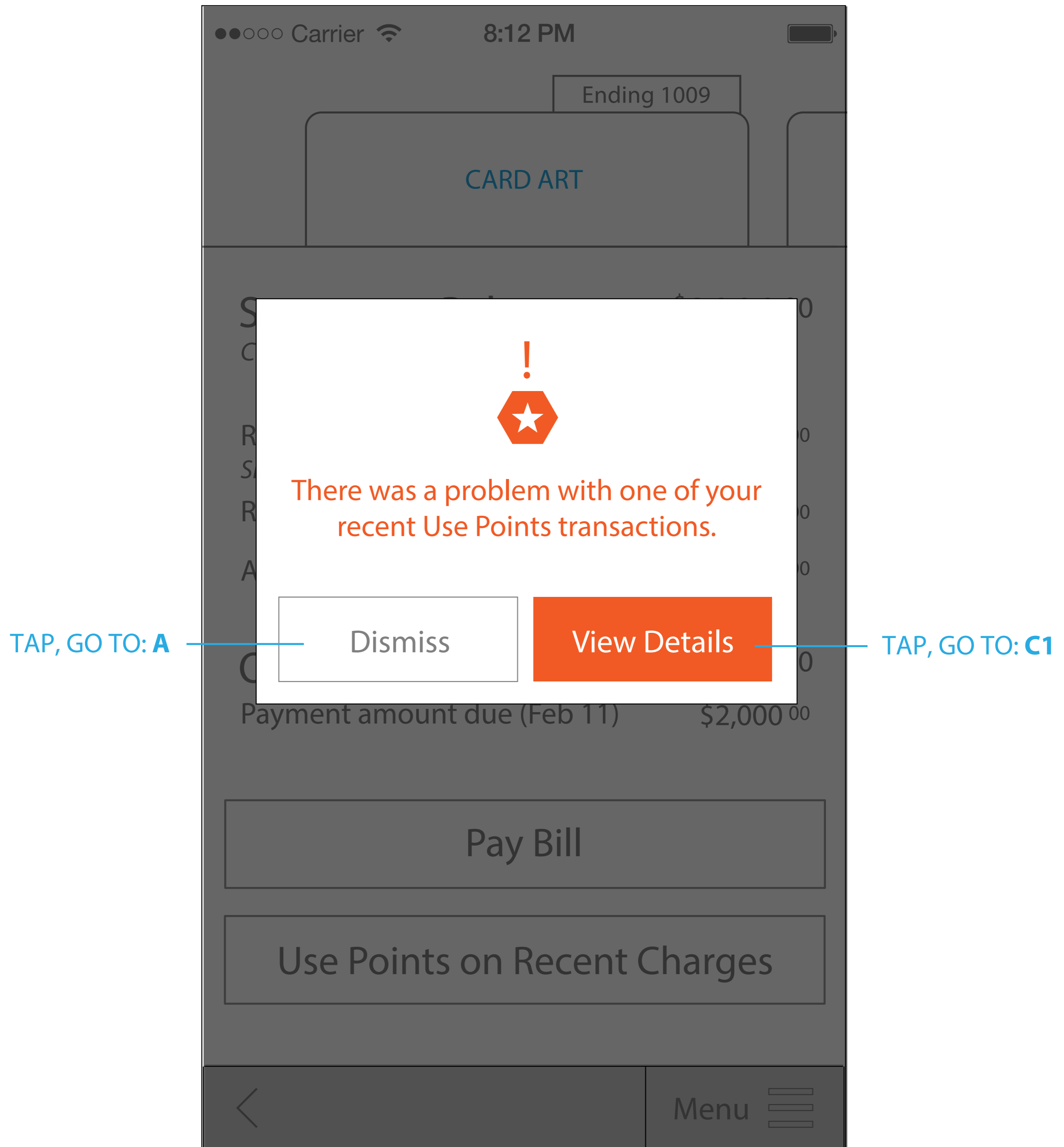**4** Account Issue

5 Not Enough Points

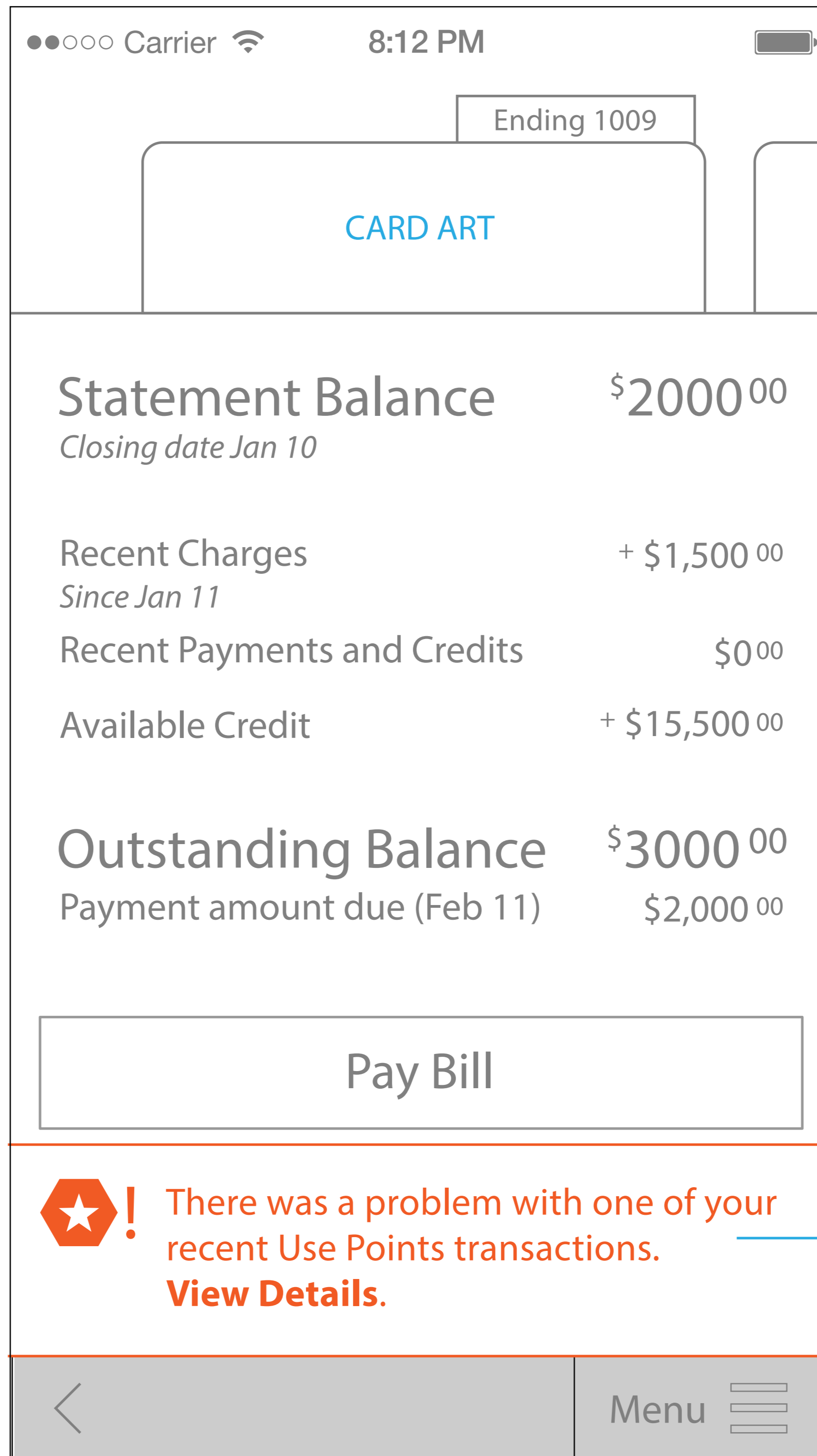| amex icon | There is a problem processing one of your recent use points transactions. See details now. |

C1

Use Points History
(Processing,
Completed & Error)

NO PUSH NOTIFICATION, AFTER LOG IN:
USE POINTS ERROR ALERT: CARD MAIN:
OPT A (MODAL NOTIFY)

●●○○○ Carrier 📶　　　8:12 PM　　　　▬▬

Ending 1009

CARD ART

!

⬢★

There was a problem with one of your recent Use Points transactions.

TAP, GO TO: **A** ——————

| Dismiss | View Details |

—————— TAP, GO TO: **C1**

Payment amount due (Feb 11)　　　$2,000 ⁰⁰

Pay Bill

Use Points on Recent Charges

<　　　　　　　　　　　Menu ☰

NO PUSH NOTIFICATION, AFTER LOG IN:
USE POINTS ERROR ALERT: CARD MAIN:
OPT B POP-UP BANNER (SOFT NOTIFY)

●●○○○ Carrier 📶   8:12 PM   ▬

Ending 1009

CARD ART

Statement Balance $2000 00
Closing date Jan 10

Recent Charges   + $1,500 00
Since Jan 11

Recent Payments and Credits $0 00

Available Credit   + $15,500 00

Outstanding Balance $3000 00
Payment amount due (Feb 11) $2,000 00

Pay Bill

⬡★ ! There was a problem with one of your
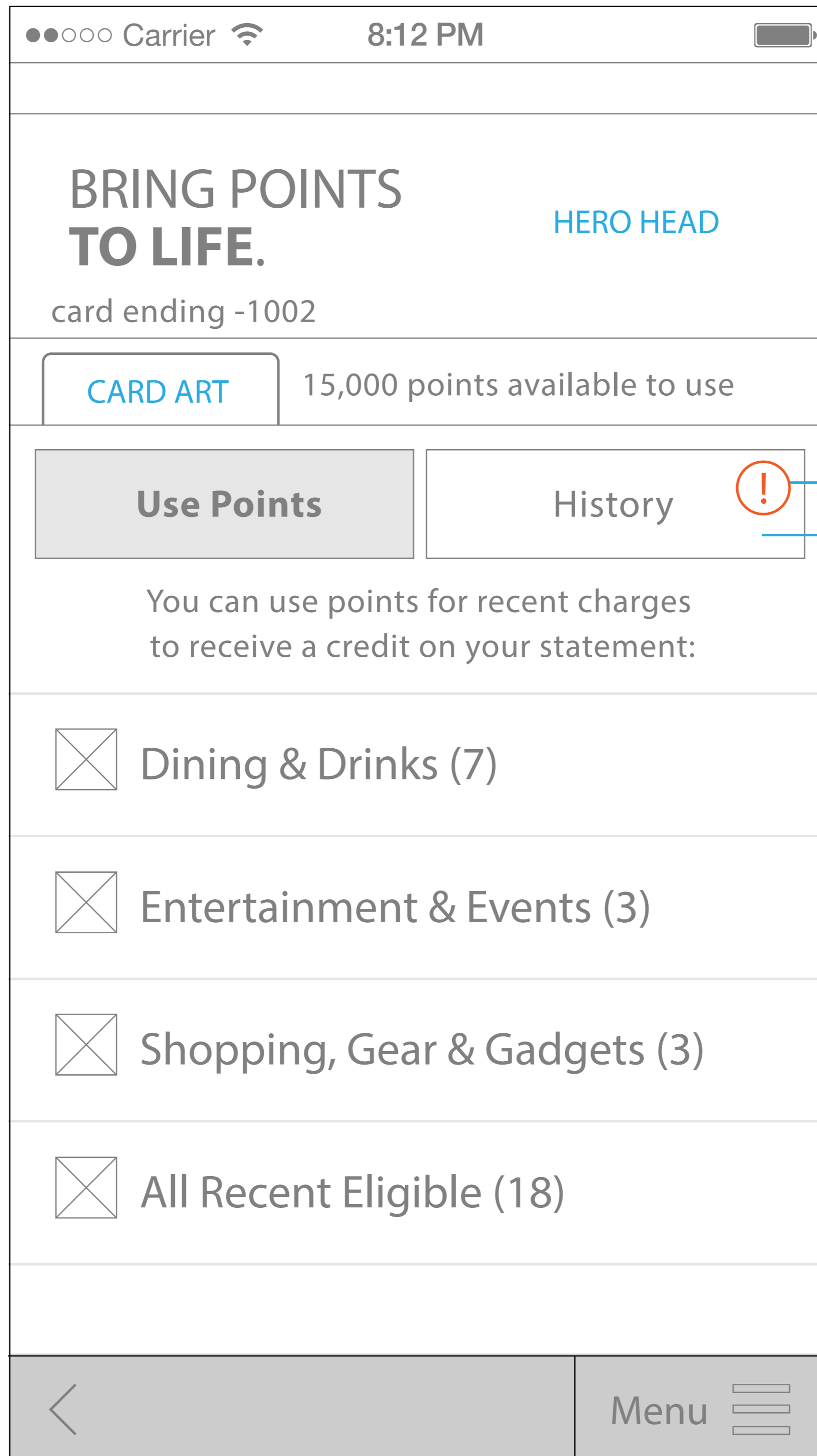recent Use Points transactions.
View Details.

< _____ Menu ☰

BANNER POPS UP,
AND REMAINS
UNTIL IT'S TAPPED
TO VIEW ERROR
DETAIL

TAP, GO TO: **C1**

USE POINTS ELIGIBLE ACTIVITY ALL CATEGORIES

●●○○○ Carrier 🛜   8:12 PM

BRING POINTS
TO LIFE.

HERO HEAD

card ending -1002

CARD ART   15,000 points available to use

Use Points	History

INDICATES AN ERROR
TO BE ACKNOWLEDGED

TAP, GO TO: **C**

You can use points for recent charges
to receive a credit on your statement:

☒ Dining & Drinks (7)

☒ Entertainment & Events (3)

☒ Shopping, Gear & Gadgets (3)

☒ All Recent Eligible (18)

‹   Menu ☰

**USE POINTS ELIGIBLE ACTIVITY: SINGLE CATEGORY:
48 HOUR DELAY BANNER**

DISCLAIMER TEXT
FOR CHARGES
NOT YET ELIGIBLE
FOR USING POINTS

●●○○○ Carrier 📶   8:12 PM   🔋

MEMBERSHIP REWARDS

BRING POINTS
TO LIFE.

HERO HEAD

card ending -1002

| CARD ART | 15,000 points available to use |

Missing Something? Some charges can take up to
48 hours to become eligible for using points

⊠ Your Shopping Activity (7)

2/03/2014

MERCHANT NAME
LINE 2
$20.50   **4,000**
                          points   ✶

1/31/2014

MERCHANT NAME
LINE 2
$20.50 *PENDING*   **4,000**
                          points   ✶

MERCHANT NAME
LINE 2
$20.50   **4,000**
                          points   ✶

‹   Menu ☰

●●○○○ Carrier 📶   8:12 PM   ▬

MEMBERSHIP REWARDS

You Spent

$520

2/03/2014   REGAL CINEMAS

★

Cover this charge with

550

POINTS

Cover it Using Points ──────── TAP, GO TO: **B3**

<   Menu ≡
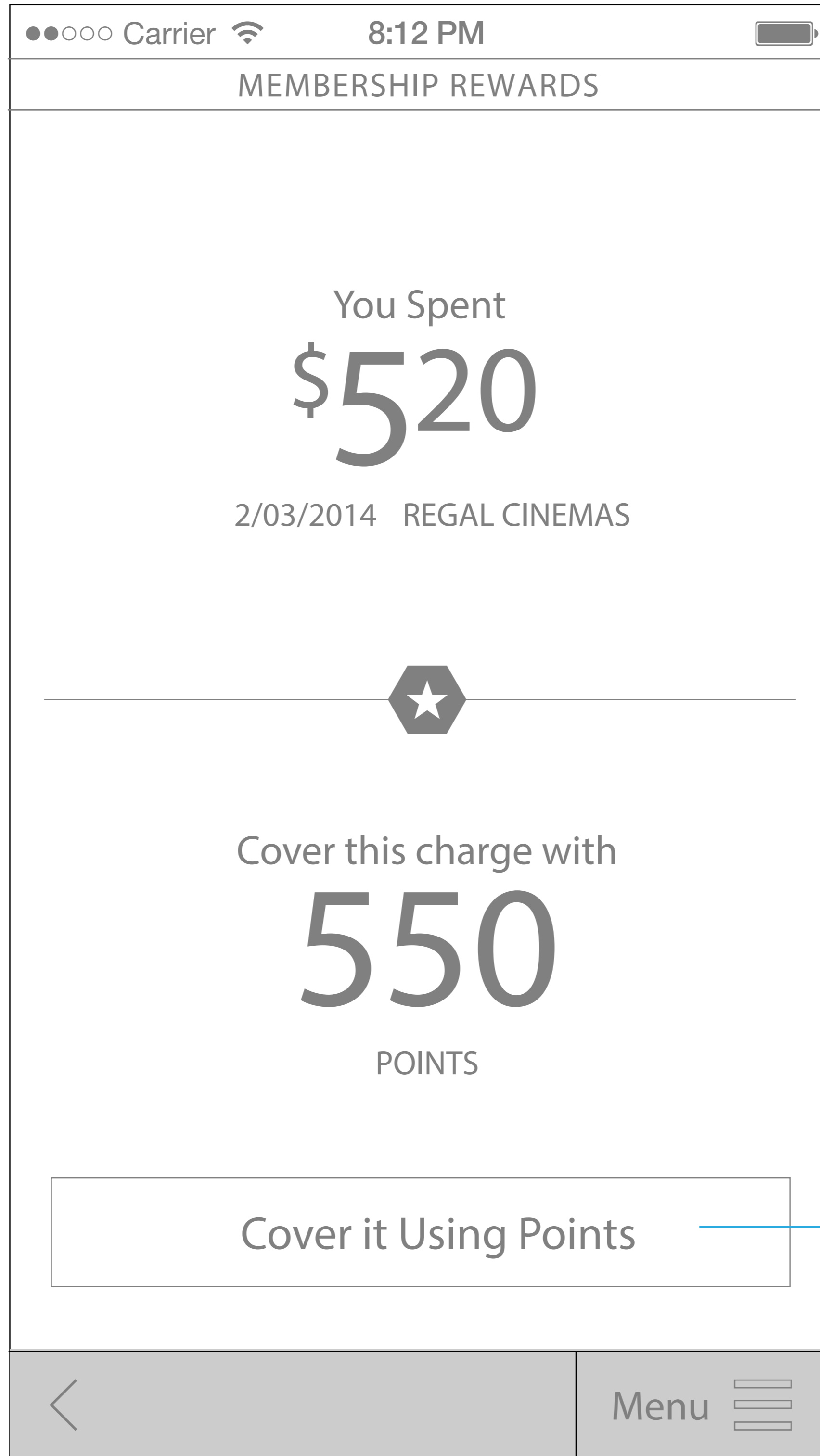
●●○○○ Carrier 📶   8:12 PM   🔋

MEMBERSHIP REWARDS

You are about to use

550

POINTS

These Membership Rewards
points will be removed from
your points balance

★

These Membership Rewards
points will be removed from
your points balance

☐ By checking this box, you confirm
you have reviewed and agree to
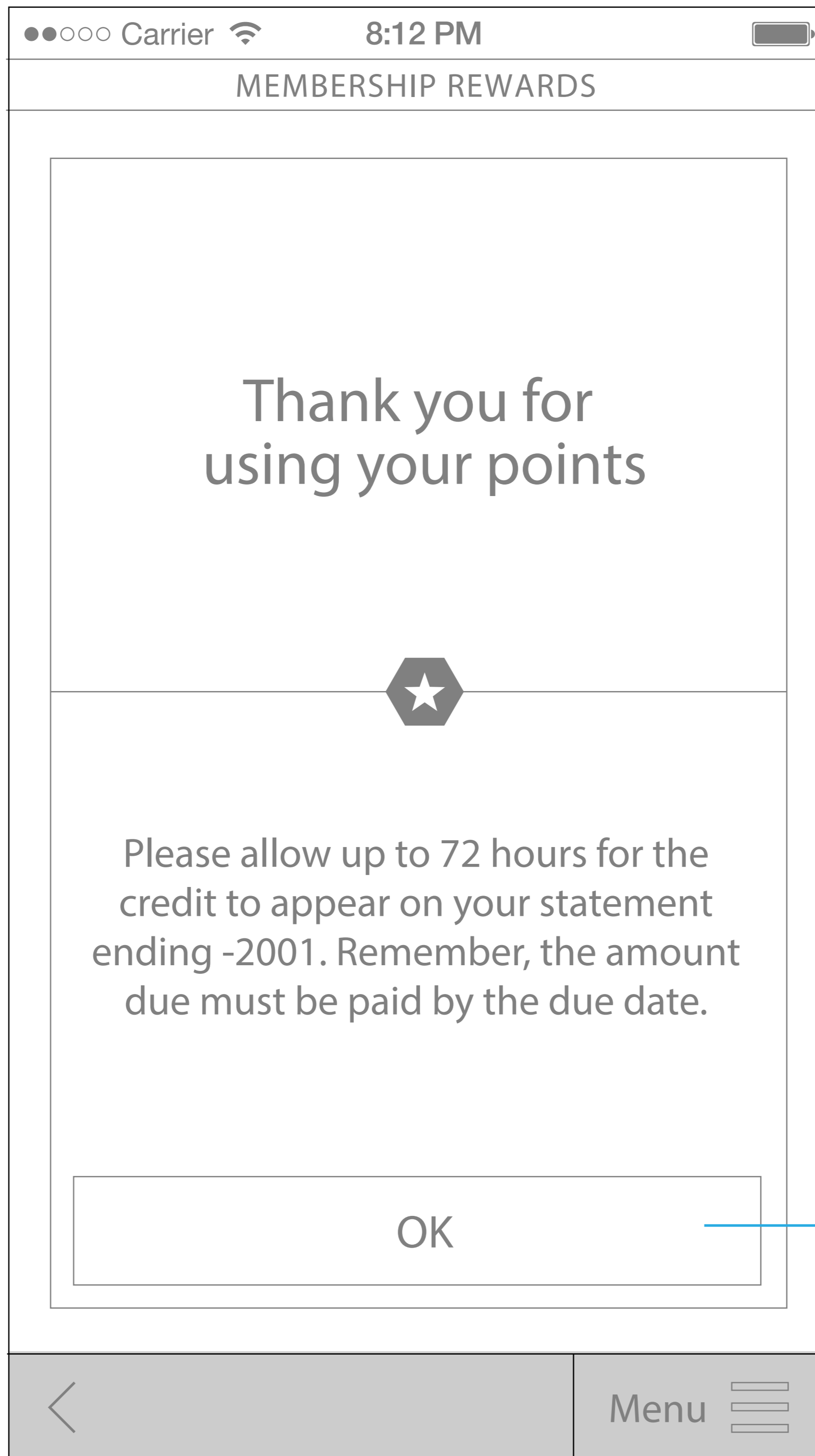the Terms and Conditions
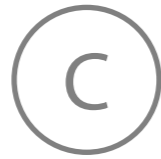
Cancel	Use Points

TAP, GO TO: **B1**   TAP, GO TO: **B2**

‹   Menu ☰

●●○○○ Carrier 📶　　8:12 PM　　　　▭

MEMBERSHIP REWARDS

Thank you for using your points

★

Please allow up to 72 hours for the credit to appear on your statement ending -2001. Remember, the amount due must be paid by the due date.

OK　　　　　　—— TAP, GO TO: **C**

<　　　　　　　　Menu ☰

C

USE POINTS HISTORY:
PROCESSING AND COMPLETED

●●○○○ Carrier 📶   8:12 PM   ▭

BRING POINTS
TO LIFE.
HERO HEAD

card ending -1002

| CARD ART | 15,000 points available to use |

TAP, GO TO: **B** —

| Use Points | **History** |

PROCESSING — PROCESSING

| 1/31/2014 | 512pts |
| MERCHANT NAME | $4.40 |

COMPLETED
(USED POINTS) — COMPLETED

| 1/31/2014 | 1,610pts |
| MERCHANT NAME | $17.40 |

| 1/31/2014 | 512pts |
| MERCHANT NAME | $4.40 |

| 1/17/2014 | 621pts |
| | $5.60 |

| ‹ | Menu ☰ |

USE POINTS HISTORY: ERROR PANE:
SINGLE ERROR, GENERIC

●●○○○ Carrier 📶   8:12 PM   ▬

BRING POINTS
TO LIFE.

HERO HEAD

card ending -1002

CARD ART	15,000 points available to use

Use Points	History ⊙

ERRORS   [Clear]

⊙ There was a problem processing this Use Points transaction.

1/31/2014

MERCHANT NAME   **2,600**
$20.50   points

PROCESSING

1/31/2014   512 pts
MERCHANT NAME $4.40

COMPLETED

1/31/2014   1,610 pts
MERCHANT NAME $17.40

<   Menu ☰

ERROR LANGUAGE

TAP TO CLEAR (REMOVES ERROR SUBHEAD & BADGE INDICATOR ON "HISTORY" TAB)

THIS ITEM IS TAPPABLE TAP, GO TO: **D2**

ERROR LANGUAGE FOR MULTIPLE

⊙ There was a problem processing these Use Points transactions.

C1

●●○○○ Carrier 🛜   8:12 PM

BRING POINTS
TO LIFE.

HERO HEAD

card ending -1002

| CARD ART | 1,250 points available to use |

| Use Points | **History** ⊙ |

ERRORS   Clear

ERROR
LANGUAGE

⊙ You don't have enough points to complete this transacton.

1/31/2014

MERCHANT NAME
$20.50

2,600
points

THIS ITEM IS NOT
TAPPABLE
(CANNOT "TRY AGAIN")

PROCESSING

1/31/2014   512 pts
MERCHANT NAME $4.40

COMPLETED

1/31/2014   1,610 pts
MERCHANT NAME $17.40

<   Menu ☰

USE POINTS HISTORY: ERROR PANE:
MULTIPLE ERRORS

●●○○○ Carrier 📶   8:12 PM   ▬▬

BRING POINTS
TO LIFE.

HERO HEAD

card ending -1002

| CARD ART | 15,000 points available to use |

| Use Points | History ⊙ |

ERRORS   [Clear]

⊙ There was a problem processing these Use Points
    transactions.

1/31/2014
_____

MERCHANT NAME   **2,600**
$20.50   points

1/31/2014
_____

MERCHANT NAME   **600**
$5.50   points

MERCHANT NAME   **1,320**
$12.48   points

PROCESSING

1/31/2014   512pts

‹   Menu ☰
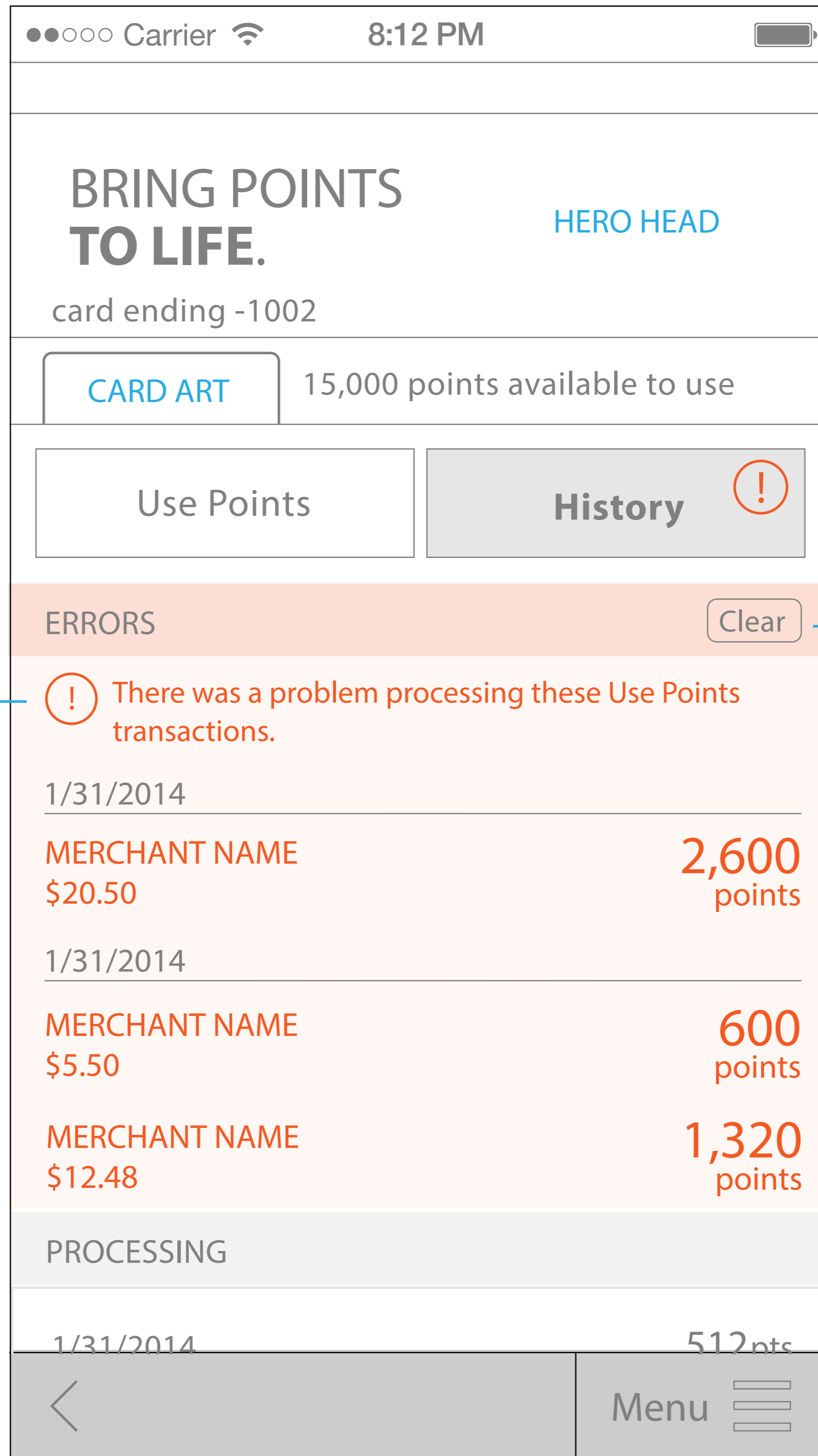
LANGUAGE
FOR MULTIPLE
ERRORS

TAP TO CLEAR
(REMOVES
ERROR SUBHEAD &
BADGE INDICATOR
ON "HISTORY" TAB)

●●○○○ Carrier 📶　　8:12 PM　　　▭

MEMBERSHIP REWARDS

There was a problem processing the following Use Points® transaction

You Spent

$5²⁰

2/03/2014　REGAL CINEMAS

Cover this charge with

550

POINTS
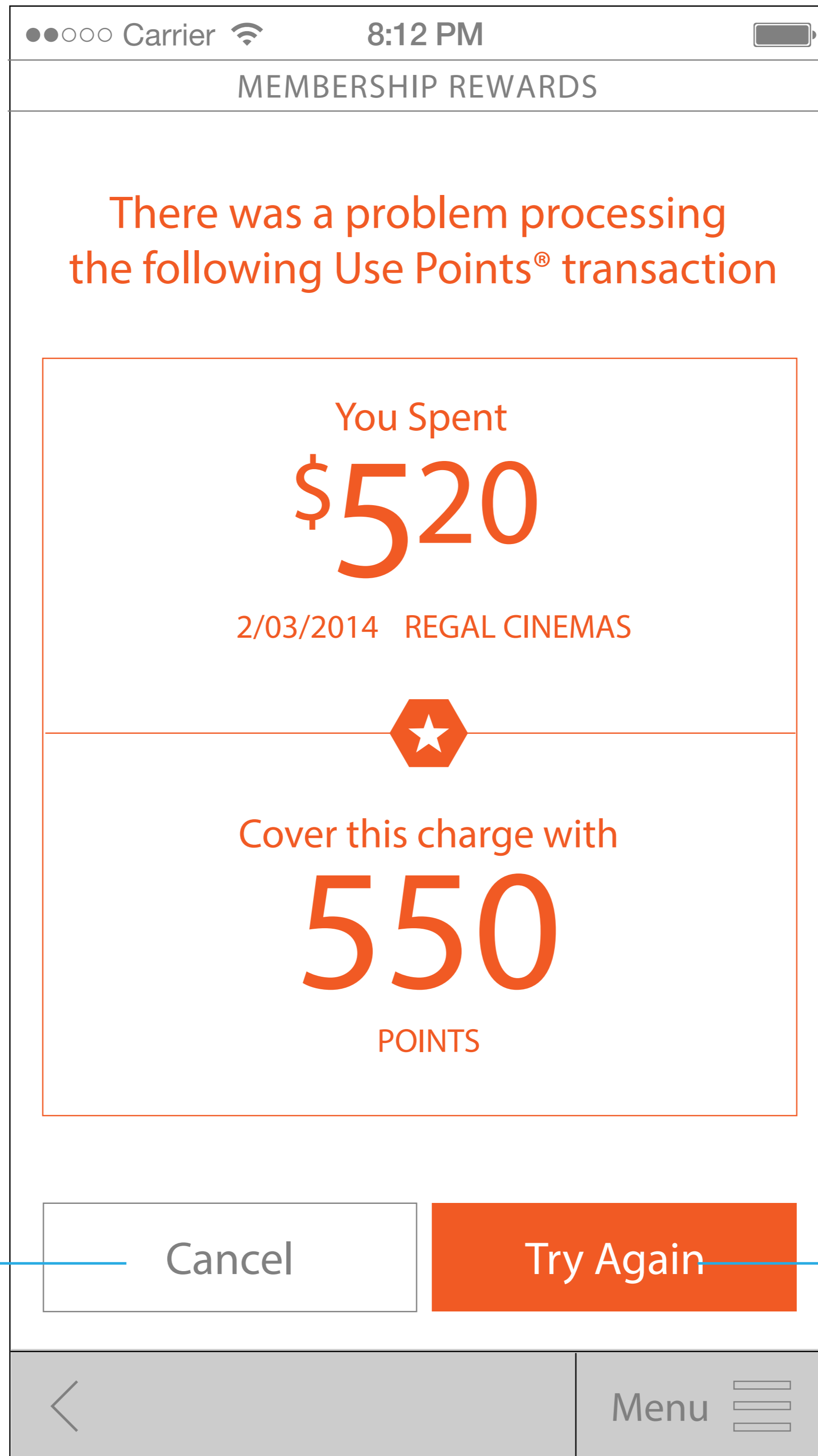
TAP, GO TO: **B** —— Cancel　　Try Again —— TAP, GO TO: **B3**

<　　　　Menu ☰

●●○○○ Carrier 📶   8:12 PM   ▬

8:12

Friday, January 3

| amex | You can use points to cover the purchase you just made! See how in the Amex app. |

Slide to unlock